**Hello and welcome to our practice newsletter. We hope you will find our newsletter useful and it will give you an oversight of what’s happening within the practice to ensure the service we provide our patients is second to none.**

**Text Messaging Service**

We can now send you text messages about your appointments at the surgery, blood & x-ray results and any new service that are available to our patients. If you are happy to receive a text message please let our admin team know.

**GOODBYES**

In June Helen our Practice Manager of 26years retired. We wish Helen all the best in her retirement.

**WELCOME**

Since May we have welcomed new members of staff to our current team:-

Nazmin – Admin

Debbie – Admin

Lisa – Practice Manager

**FLU CLINICS**

Yes it’s that time of year again! And our clinic dates have been organised. They are either :-

Thursday 3rd October 2019 – 0830 until 1215

Thursday 10th October 2019 – 0830 until 1215

***Speak to our admin team to book your appointment***

**Carer**

**You may be a carer ….** if you provide help and support to a partner, relative, child, friend or neighbour who could not manage without your help due to physical or mental illness, disability, frailty or addiction. There are thousands of unpaid carers in Oldham.

Anyone can become a carer…...children, parents, daughters, sons, spouses, partners and friends. Many people don’t think of themselves as carers; they just look after someone close to them. Caring often just happens to you, as you find that someone close to you gradually needs more help.

Many people juggle work and caring; some don’t live with the person they are caring for.

**Do we have the correct contact details for you?**

Mobile Number, Email Address, Landline & Address

Please check with our Admin Team

**Are You a Military Veteran ?**

Let a member of our practice team know so that we can update your records.

Your local Armed Forces & Veterans Breakfast Club meets at The Britannia Tavern, 470 Hollins Rd,Oldham OL8 4LB. Contact them on : 0161 620 8334

**Check In Screen**

When attending for appointments at the practice **PLEASE** use the self-arrival check in screens which are located on a pillar near to the toilets and also on the wall near the lift. This saves you queueing.

**Patient On Line Access – Start using GP online services**

Sign up to GP online services and you’ll be able to use a website app to:

* book or cancel appointments online with a GP or nurse
* order repeat prescriptions online
* view parts of your GP record, including information about medication, allergies, vaccinations, previous illnesses and test results
* view clinical correspondence such as hospital discharge summaries, outpatient appointment letters and referral letters

The service is free and available to everyone who is registered with a GP.

If you are not yet registered with a GP or need to register with a different one, see [how to register with a GP practice](https://www.nhs.uk/using-the-nhs/nhs-services/gps/how-to-register-with-a-gp-practice/#register).